

LEADERSHIP & MANAGEMENT PART 2

As John F Kennedy once wrote, "Leadership and learning are indispensable to each other".

Our Leadership & Management - Part 2 workshop will equip leaders and managers with the skills to build high performing and highly motivated teams. The skills to communicate effectively as a leader, become more self-aware, provide coaching and performance management, deal with conflict in a constructive and productive manner and develop strategies to solve problems as a team. This course also gives participants an understanding of the key concepts of leadership and leadership styles, along with learning how to choose and implement a leadership style that is authentic and beneficial to both the teams and the organisation they serve.

Part 2 is a practical skills training course designed for people already in a leadership/management position, or those about to take up a new role, who want to explore the latest thinking and models for effective leadership and management and build on the techniques acquired in our Part 1 workshop.

Course Outcomes

- Define leadership and the characteristics of a good leader
- Identify their current leadership strengths and weaknesses
- Recognise a range of leadership theories and their impact on leadership development
- Adapt their leadership/management style to different situations
- Recognise the importance of self-awareness and emotional intelligence as a modern leader
- Demonstrate assertive communication skills when leading their teams
- Apply effective communication skills with different personality types
- Use the GROW model to plan, prepare and structure a coaching session to enhance employee performance
- Employ De Bono's 'Six Thinking Hats' to solve problems as a team
- Apply the OPEN technique to manage team conflict

Available In-house
*Get your team on the
'same page' and your
business on track
for consistent success
with a tailored
In-house workshop.*

Course Prerequisite: Participants must have a good understanding of leadership and management fundamentals and/or have previously attended the Business Training New Zealand - Leadership & Management Part 1 course.